

Agenda Item 6(j)

Universal Credit Partnership Delivery Agreement

**LANDLORD SERVICES COMMITTEE (CABINET WORKING GROUP) – 11 SEPTEMBER
2014 CONSULTATION ON RELEVANT DRAFT CABINET REPORT**

10. UNIVERSAL CREDIT PARTNERSHIP DELIVERY AGREEMENT

Consideration was given to the joint report of the Assistant Director Housing and Regeneration and the Transformation Manager 'Universal Credit Delivery Partnership Agreement' that provided details related to the introduction of Universal Credit (UC) in West Lancashire, particularly the supporting role of the Council in this process.

The Rent and Money Advice Services Manager attended the meeting and provided an overview of the process, including the key services, commissioned by the Department of Works and Pensions (DWP), to support UC claimants through a Local Support Services Framework (LSSF). He referenced details within the report and responded to questions.

In discussion comments and questions were raised in respect of the following:

- Delivery methods proposed – the role of the LCC Library Service and Community Centres
- Access method via a Library – Are UC claimants to be “library card” holders? Proposals relating to the ‘booking system’; popularity of IT suite and demand of PCs (Skelmersdale Library).
- ‘Pathfinder’ sites – lessons learned.
- Claimants in rural areas of the Borough – accessing the delivery methods proposed / contingencies.

RESOLVED: That, as a consequence of the discussion on this item it was agreed, the report be noted.